

How To!

Order a Repeat Prescription

You may already be on some regular medication from your previous doctor, but clearly we will not know what this is unless we are told. On bringing your completed registration forms in to the surgery, it would be helpful if you could also bring a list of your current repeat medication.

- We accept written requests for repeats at any time we are open. Just leave in the box in the foyer.
- By post
- Online requests can be made at any time by visiting the website at www.parkwaymedicalcentre.com – you will need a Patient Access Registration, please ask at reception for this.

Most prescriptions will be ready after 48 hours following your request. Periodically, the medication you are taking will require review, either by an appointment with the Doctor, or with the nurse for a routine blood test or other check. If the medication you request is not available for issue, you will be asked to ring back to check. A prescription may still be issued in the interim.

EPS – Electronic Prescribing. On ordering your prescription, you will be asked to nominate a pharmacy. This will enable us to send your prescription direct to the pharmacy electronically. Now there is no need to come to the surgery to collect your prescription, you can go direct to the chemist.

If things sometimes seem a little inconvenient, please remember that your safety should always come first, and it

Parkway Medical Centre

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is everyone's responsibility at the surgery to make sure this happens.

Prescriptions can be ordered up to seven days before. If any more than this it may result in it being rejected. Please specify a reason if you are ordering early.