

How To!

Book An Appointment

Every surgery has its own little ways of doing things, and booking appointments are no exception!

We try to ensure that everyone is contacted promptly, usually on the same day, so like many other surgeries we use a system called “Advance Access”. Each appointment is for 10 minutes, which allow adequate discussions (though usually not about more than one or two problems).

Appointments can be booked up to 1 week in advance for any of the doctors. These will be telephone appointments by default. The doctor will assess you over the phone and may then ask you to come in. Nurse appointments can be booked as far as we have the clinics up – this may be up to several weeks in advance. Book appointments by telephoning reception on 01642 270033. The lines open at 08:15.

The doctors surgeries generally run after the morning meeting, from 09:30 – 11.30 and 14:30 – 17:00 Monday to Friday. You need to make a separate appointment for each member of the family that wishes to seek advice from the doctor.

Please ensure you have your phone nearby on the day of your appointment. The clinician may call at any time either in the morning or in the afternoon. If you miss a call from the clinician, they will try one further time. If they are unable to contact you at that point, you will have to rebook your appointment.